

SIGNATURE FLIGHT SUPPORT- O'HARE

-and-

**INTERNATIONAL ASSOCIATION OF MACHINISTS AND
AEROSPACE WORKERS**

District Lodge 142 – Local 1487

AFL-CIO

DATED: January 15, 2019

TERMINATION: January 14, 2023

TABLE OF CONTENTS

ARTICLE		PAGE NUMBER
ARTICLE 1	PURPOSE OF AGREEMENT	3
ARTICLE 2	SCOPE OF AGREEMENT	4
ARTICLE 3	STATUS OF AGREEMENT	7
ARTICLE 4	CLASSIFICATIONS OF WORK	7
ARTICLE 5	SENIORITY	10
ARTICLE 6	UNION SHOP	15
ARTICLE 7	HOURS OF SERVICE	18
ARTICLE 8	OVERTIME AND HOLIDAYS	20
ARTICLE 9	WAGES	23
ARTICLE 10	VACANCIES AND BIDDING	25
ARTICLE 11	GRIEVANCE PROCEDURE	27
ARTICLE 12	ARBITRATION	30
ARTICLE 13	STRIKE AND LOCKOUT	32
ARTICLE 14	GENERAL AND MISCELLANEOUS	32
ARTICLE 15	SICK LEAVE	33
ARTICLE 16	INSURANCE BENEFITS	36
ARTICLE 17	VACATIONS	37
ARTICLE 18	SAFETY AND HEALTH	40
ARTICLE 19	RIGHT OF MANAGEMENT	41
ARTICLE 20	LEAVES OF ABSENCE	42
ARTICLE 21	ALTERATION OF AGREEMENT	43
ARTICLE 22	SAVINGS CLAUSE	43
ARTICLE 23	PENSION PLAN	43
ARTICLE 24	MACHINIST NON-PARTISAN POLITICAL LEAGUE	44
ARTICLE 25	DURATION	45
SCHEDULE "A"	WAGE RATE SCALES	46
SCHEDULE "B"	GRIEVANCE FORM	48
SCHEDULE "C"	COMPANY RULES	49
EMPLOYEE ACKNOWLEDGEMENT		53

AGREEMENT

THIS AGREEMENT entered into this 15th day of January, 2019, by and between **SIGNATURE FLIGHT SUPPORT-A DELAWARE CORPORATION**, hereinafter referred to as the "Company" and the **INTERNATIONAL ASSOCIATION OF MACHINISTS AND AEROSPACE WORKERS, AFL-CIO**, hereinafter referred to as the "Union", in accordance with the certification issued by the National Labor Relations Board, dated November 7, 1958, in Case No. 13-RD-359.

ARTICLE 1

PURPOSE OF AGREEMENT

A. The purpose of this Agreement is, in the mutual interest of the Company and of the employees, to provide for the operation of the services of the Company under methods which will further, to the fullest extent possible, the safety of air transportation, the efficiency and quality of customer service, and the continuation of employment under conditions of reasonable hours, proper compensation and reasonable working conditions, all in accordance with the provisions of this Agreement. It is recognized by this Agreement to be the duty of the Company and of the employees to cooperate fully, both individually and collectively, for the advancement of that purpose. To further these purposes, the Company or the Union Representative may request a conference or a meeting at any time to discuss and attempt to resolve any condition that may arise under the application of this Agreement.

B. No employee covered by this Agreement will be interfered with, restrained, coerced or discriminated against by the Company, its officers or agents, because of membership in, or lawful activity on behalf of the Union. Neither the Company nor the Union shall discriminate against any employee or applicant for employment because of race, creed, color, national origin, disability, age or sex.

C. It is understood wherever in this Agreement employees or jobs are referred to in the male gender, it should be recognized as referring to both male and female

employees.

ARTICLE 2

SCOPE OF AGREEMENT

A. The Company agrees all work performed by employees in the collective bargaining unit hereinafter defined and generally recognized as mechanical inspection work, mechanic's work, performed in and about Company shops and other Company facilities, including, but not limited to, mechanical work involved in dismantling, overhauling, repairing, fabricating, assembling, welding, painting and erecting all parts of radio equipment, electrical systems, heating systems, hydraulic systems and machine tool work in connection therewith, and including the dismantling, repairing, assembling and erecting of all machinery and mechanical devices and automotive and building maintenance and repair work, the work of store clerks, cleaners, line servicemen, porters, the work involving the moving of aircraft, supplies, refueling of aircraft and automotive equipment, and janitorial work as coming under the jurisdiction of the International Association of Machinists and Aerospace Workers and is covered by this Agreement.

The parties agree that the Company shall have the right (1) to continue to contract out work heretofore customarily contracted out; (2) return aircraft equipment and electronic equipment, parts or assemblies to the manufacturer or to a manufacturer-approved station for repair or replacement; and (3) contract out any work when the Company's facilities are inadequate or personnel are not sufficient or reasonably available, or where employees who are reasonably available do not have the experience and ability to satisfactorily perform the work required. The Company will inform the Union of its decision to subcontract work under number (3) above and will be willing to meet to give reasons for such action if the Union requests it. The Company shall give at least seven (7) calendar days' notice before commencing any planned contracted out work.

B. The collective bargaining unit covered by this Agreement shall consist of all employees engaged in the servicing of aircraft and accessories, including automotive, stores and building maintenance employed by the Company, but excluding helicopter air lift

division employees, office clerical employees, guards, professional employees and supervisors, as defined in the National Labor Relations Act, at O'Hare Field.

C. It is recognized that the nature of the Company's operation is such as to require the employment of regular part time employees to perform specific jobs which arise and to meet peak work loads which occur. It is not the intent of the Company to employ regular part time employees for the sole purpose of avoiding the employment (or continued employment) of regular employees for whom full time work requirements exist under regular work schedules, or avoiding other provisions of this Agreement as they apply to regular full time employees.

Regular part time employees will be scheduled to work for not less than two (2) hours nor more than eight (8) hours in any one day, nor more than twenty-five (25) hours per week. The workday for part time employees shall be the twenty-four (24) hour period commencing at midnight on any day. Part time employees shall be subject to all provisions of this Agreement, including Schedule "A"; except Article 5 - Seniority, Article VII - Hours of Service, except that Section D, paragraphs 1, 2, and 3, as it applies to a job bid shall be applicable; Article VIII - Overtime and Holidays, except that paragraph D as it pertains to premium time shall be applicable; Article 10 - Vacancies and Bidding, Article 15 - Sick Leave, Article 16 - Insurance Benefits, Article 17 - Vacations, Article 20 - Leaves of Absence, and Article 23 - Pension Plan.

The rate step of Schedule "A" applicable to a regular part time employee shall be determined by comparing the cumulative total number of hours worked by such employee in the appropriate classification, as shown by the Company's payroll records, with the cumulative total number of work hours represented by the calendar time requirements of Schedule "A" for progression through the rate steps of the same classification. Should the need arise to increase the number of part time employees employed on the effective date of this Agreement, the Company will advise the Union and the reason therefore before they are hired.

No regular full-time employee of the Company will be permitted to participate in part time work as a part time employee during any week in which such employee works his regular schedule or receives pay under any other provisions of this Agreement.

Regular full time employees who are laid off for lack of work and who advise the Company in writing at the time of layoff of their desire for such part time employment as may become available in the classification from which such employees were laid off, will be given preferential consideration for such part time employment so long as such employees retain their seniority in accordance with the provisions of this Agreement. Regular full time employees who elect to bid into a part time position, seniority permitting, shall receive the wages, hours and working conditions of part time employees. "Seniority permitting" means a full-time employee who voluntarily reduces himself or herself to part-time status will be placed in the part-time seniority list at the level earned based on Company date of hire and will not be eligible to bid for full-time status for twelve (12) months. The wage level shall be the top of the part time Line Service Technician wage scale for their date of hire. However, should an employee decline to accept such part time work when offered, he shall be given no further consideration for such employment unless and until he shall have once again expressed in writing his desire for part time work.

Provided there are no regular full time employees in a laid off status who are subject to recall provisions of this Agreement, part time employees who meet the Company's qualifications will be given preferential consideration for permanent jobs which may become available within their classification before so-called "outsiders" are hired. Should a part time employee fail to accept regular full time employment, the Company shall be under no obligation to again offer such employment. All regularly scheduled part time vacancies shall be posted for bid by seniority.

D. Employees covered by this Agreement shall be governed by all Company rules, regulations and orders previously or hereafter issued by proper authorities of the Company which are not in conflict with the terms and conditions of this Agreement. The rules in effect on the date of this Agreement are attached hereto. Copies of the rules established in the future will be distributed to employees prior to becoming effective.

E. To facilitate flexibility in adapting to customer schedule changes when such changes affect regularly scheduled shifts, the Company will provide the affected employees with forty-eight (48) hours advance notice of all changes in regularly

scheduled shifts of one (1) hour or less. Full bumping rights will apply if an employee so chooses.

ARTICLE 3

STATUS OF AGREEMENT

A. This Agreement supersedes any and all agreements existing or previously executed between the Company and any Union or individual, affecting the class of employees covered by this agreement.

B. All provisions of this Agreement shall be binding upon the successors or assigns of the Company.

ARTICLE 4

CLASSIFICATIONS OF WORK

Lead Mechanic

The work of a Lead Mechanic shall consist of and include the leading and directing of the mechanic and lower classifications. He may also do the work of mechanic if it is required of him. He must hold valid federal and state licenses or certificates as may be required of his assignment. He may be required to sign for the work of others in his working group, but this shall not relieve that other member of his group of his responsibility for the work performed. He may be required to give "on the job" training and instruction to employees of any classification except inspectors. He shall not lead and direct more than seven (7) employees.

GSE Mechanic

The work of a vehicle mechanic shall consist of and include any and all work generally recognized as mechanic's work in and about Company shops maintaining the electronic record keeping systems/work orders and other related duties as requested or assigned, buildings or facilities. This includes all work contracted by owners or persons authorized by owners to contract the work to the Company, whether in Company shops, buildings or

not. Mechanic's work includes, but is not limited to, mechanical work involving the dismantling, overhauling, repairing, fabricating, assembling, testing, welding, painting and erecting all parts of radio equipment, electrical systems, heating systems, interiors and machine tool work therewith. In addition, the work shall include the dismantling, repairing, painting, fabricating and erecting of machinery, mechanical devices, automotive equipment, and building maintenance (building maintenance shall include maintaining, repairing, altering and construction of building and equipment, including such work as carpentry painting, masonry, plumbing, electrical, maintain fire equipment and repair work. A mechanic may be required to give "on the job" instruction to an employee of the same classification, but shall not perform the work of a Lead Mechanic in leading and directing the work of other employees. A GSE Mechanic must possess a valid driver's license and is responsible to report to the Company whenever he/she does not hold a valid driver's license. Any current or future GSE mechanic assigned to the ORD location will be an employee of Signature Flight Support.

Lead Line Service Technician

The work of a Lead Line Service Technician shall consist of and include the leading and directing of other Line Service Technicians. They must be familiar with the duties of the Line Service Technician and shall perform the duties thereof as required. They may be required to give on-the-job training and instruction to employees. He shall not lead or direct more than ten (10) other Line Service Technicians. There shall be no reductions in current leads. He shall be responsible for reporting known delays, accidents and incidents to the appropriate management personnel. A lead Line Service Technician must possess a valid driver's license and is responsible to report to the Company whenever he/she does not hold a valid driver's license.

Line Service Technician

The work of a Line Service Technician shall include all cleaning, washing and polishing of aircraft, both interior and exterior; meeting, moving and giving fire guard to all aircraft arriving or leaving the Company flight line; operation of ground equipment on Company

flight line and on airlines where no mechanic is required; assisting passengers and customers with luggage and personal belongings; the loading and unloading of baggage, mail, freight, etc., of the above mentioned aircraft and other contracted work; cleaning of ramp and automotive equipment and janitorial work such as cleaning inside and outside of building and customer areas, (including washing of windows, sweeping of sidewalks, shops, landscaping, grass cutting and snow removal). He shall keep his equipment, including vehicles, in a clean, safe condition, but shall not perform mechanical work or work of a higher classification. Drives all types of trucks, tractors, automotive equipment and vehicles as assigned; the servicing of aircraft and automotive equipment with fuel, oil, water and other related fluids; and the operation of bulk fuel and oil stations, which includes the inventory and checking for presence of water. He shall maintain his equipment in a clean, safe condition; however, he shall not perform any mechanical work whatsoever on that equipment. A Line Service Technician must possess a valid driver's license and is responsible to report to the Company whenever he/she does not hold a valid driver's license. Line Service Technicians must have the ability to drive a standard transmission.

Quality Control Technician:

The Duties of the Fuel Quality Control Technician shall include the accepting of all fuel deliveries and performing all necessary daily, monthly, quarterly and annual testing in accordance with the Signature Flight Support Aviation Fuels Quality Control Manual, maintaining all associated records with the aforementioned tests, maintaining the general condition of the fuel farm and refueling vehicles at the direction of management, performing all assorted duties to ensure the delivery of contaminant free fuel into storage and into aircraft while maintaining accountability through the process, reporting all irregularities to the lead mechanic or management as soon as practical, assisting in training of relief quality control personnel and reviewing the records of relief quality control personnel to ensure all items are correctly documented. The Fuel Quality Control Technician may be required to perform simple repairs (i.e. replace ground clamps, repair and replace fuel nozzles, replacement and labeling of all placards, repair dead-man

hoses).

General

1) In the classifications covered by this Agreement where there are two (2) or more working in the respective classification, a Leadman for the respective classification will be assigned.

2) Leadmen shall not have the authority to hire, discharge, discipline or approve matters relating to wages or working conditions.

3) The Company will establish designated trainers to be paid an additional fifty cents (\$.50) per hour. Designated trainers will perform all duties of their regular classification in addition to satisfactorily handling all facets of the training program. If additional trainers are needed, the premium will be paid only while training. The respective operating companies will establish trainers as needed.

4) In the event the Company shall perform the work previously done in the classification of aircraft mechanic, avionics or stores, the work shall be considered bargaining unit work and the Company shall establish the initial wage rates for such classification, subject to the requirement that upon demand the parties will meet to negotiate such rates.

ARTICLE 5

SENIORITY

A. Seniority as used throughout this Agreement shall be defined as the length of service for which an employee received credit in any classification covered by this Agreement with this Company. The definition shall include the ability to perform the required work on the job in a satisfactory manner, and shall accrue from the date of entering a classification as a regular assignment. Seniority shall be applicable to all classifications covered by this Agreement.

B. The principle of seniority shall apply in the application of this Agreement in all reductions or increases of the work forces, preference of shift assignment when a vacancy occurs, vacation period selection, in bidding for vacancies or new jobs, and all

promotions, demotions or transfers involving the classifications covered by this Agreement. All shifts, days off and work assignments shall be open for bidding for all classifications effective June 1 and December 1 of each year, except for the position of Fuel Quality Control Technician, which shall be bid once per year effective June 1. As business situations dictate, additional job bids may be required. A grid system bid sheet for shift preference for each classification shall be utilized to fill all vacancies which arise between the annual bid. No premium pay shall be paid to any employee as a result of his being awarded a change in schedule for which he bid.

C. Employees will be considered as probationary employees for the first ninety (90) calendar days of employment and there shall be no responsibility on the part of the Company for the re-employment of probationary employees if they are laid off during this period. If retained after the probationary period, which may be extended an additional thirty (30) calendar days in individual cases by the giving of written notice to the Union before the end of the specified probationary period, the names of such employees shall then be placed on the appropriate seniority list as of his date of hire. In instances where the Company extends an individual's probationary period of an additional thirty (30) calendar days, the written notification to be provided to the Union will also include the reasons for the extension.

Should the Company at its discretion establish a new job classification or make a substantial change in an existing classification, a job description and proposed rate will be submitted to the Union. Rates for such new classifications and/or descriptions shall be in relation to and compatible with the existing rate structure. If the Company and the Union are unable to agree upon any such proposed rate and/or description, the Company shall install the description and classification and apply the rate proposed; provided however, the appropriateness of any such rate and/or description shall be subject to review under the grievance procedure hereinafter set forth, including arbitration.

D. **Seniority Lists** - Seniority lists shall be corrected on November 1 of each year and posted on December 1 of each year. The employees shall be allowed thirty (30) calendar days after posting to correct any errors appearing thereon. A corrected list will be prepared within thirty (30) calendar days thereafter. Errors are to be given to the

Company in writing and a copy of the posted seniority list and amended seniority list will be furnished to the Local Committee Chairman. Any dispute as to seniority listing shall be handled by the grievance procedure, except in cases of employees hired or entering a job classification on the same date where Company seniority shall govern. Where employees have the same start date with the Company, the last name in alphabetical order will be used to determine the higher seniority.

Seniority lists shall show employee's last name, first name, original date of hire by job classification, present job classification, by title, time spent in covered classifications, including employees on Military Leave of Absence and employees promoted to supervisory positions. The word "hired" shall be defined as the first day worked for which pay was received.

A separate part time seniority list shall be maintained for part time employees. Part time employees may exercise their seniority only for purposes of bidding into full time jobs in their classification (which will be determined by most senior qualified), to higher rated jobs for which they are qualified, and to regular scheduled part time positions, reduction in force and recall after layoff. Regular scheduled part time employees shall be permitted to bid once per year by a grid system for regular scheduled part time positions by seniority. Reasonable efforts will be made by the Company to distribute part time work hours as evenly as possible among part time employees.

E. Employees who are promoted after the date hereof to supervisory positions outside the bargaining unit covered under this Agreement shall continue to retain and accrue seniority for a maximum of one hundred and eighty (180) days. In the event any such employee is returned to the bargaining unit by the Company or voluntarily desires to return to the bargaining unit during such one hundred and eighty (180) day period, he shall be entitled to exercise both his retained and accrued seniority. If they are retained on the job after the one hundred and eightieth (180th) day, their names shall be removed from the seniority lists. During this one hundred and eighty (180) day period, the employee shall maintain his good standing membership in the Union. The above shall not affect present supervisory employees who have retained seniority under this Agreement.

F. **Loss of Seniority** - An employee will lose his seniority status and his name shall be removed from the seniority list under the following conditions:

(1) He quits or resigns. An employee who voluntarily reduces himself, including bidding for a lower classification job, except for employees who hold lead positions who by bidding give up such lead designation, shall have his name removed from the higher classified job and lose all seniority and pay credit in such classification. An employee who voluntarily reduces himself to part-time status will receive pay at his current scale or the highest scale set forth at Schedule A, whichever is less.

(2) Discharged for just cause.

(3) He does not inform the Company in writing by registered mail of his intention to return to service within three (3) working days after day of sending a notice offering to reemploy him after a layoff.

(4) He does not return to the service on or before a date specified in the notice from the Company after a layoff, which date shall not be prior to the (10) working days after receipt of such notice, provided that subdivisions (3) and (4) of paragraph F shall not apply to offers of temporary work. Any notice provided in this paragraph shall be by certified mail (return receipt requested) to the employee at his last address filed with the Company. A copy of notices of recall sent by the Company will be provided to the Local Committee Chairman.

(5) He fails to return to work after or at the end of an authorized leave of absence.

(6) He is laid off and does not return to work for a period of three (3) years. If hired after December 1, 1995 and is laid off and does not return to work for a period of one (1) year.

(7) Engages in gainful employment while on leave of absence, except when selected by the Union to perform full time Union work.

(8) A full-time employee who voluntarily reduces himself to part-time status will be placed in the part-time seniority list at the level earned based on Company date of hire and will not be eligible to bid for full-time status for twelve (12) months. Paragraph F (1) will apply regarding full-time seniority.

(9) A part time employee who is not carrying a bid line and is unable to meet the work schedule requirements will lose their active employment status. Minimum work schedule requirements are defined as the employee must be able to work at least twenty (20) hours per month.

(10) Any employee absent from work for any reason for one (1) year or length of service whichever is less.

(11) An employee who voluntarily reduces himself, including bidding for a lower classification job, except for employees who hold lead positions, who by bidding give up such lead designation, shall have his name removed from the higher classified job and lose all seniority and pay credit in such classification.

G. **Reduction and Increase of Working Force** - Whenever the number of employees in any classification is to be reduced, the reduction must be by classification, in the reverse order of seniority, in the jobs to be reduced. An employee who is given notice that he is to be reduced, or an employee who is being displaced by another employee, must displace the least senior employee in the classification who is in a job for which the displacing employee is qualified, seniority permitting. The employee's Company date of hire will be used as the criteria to place him in the part time seniority list. The employee must notify the Company on the next workday that he wishes to displace another employee which he is qualified to displace. An employee not notifying the Company will be considered as electing to go on laid off status. He may not displace into a classification in which he does not hold seniority. An employee must displace in his highest classification before proceeding to the next lower classification. Any qualification disputes will be grounds for grievance procedure (Refer to Article 10, Section E). Reductions of force in the mechanical and technical classifications (Lead Mechanics and Vehicle Mechanics) shall occur as set forth above. However, employees reduced in the classification of Lead Mechanic shall have the right to bump into the classification they are leading, based upon their cumulative seniority in that classification and the related lead classification.

For purposes of layoff only, among employees in the classification of Line Service

Technician, layoff will be in the reverse order of seniority within the affected classification. Employees classified as "Lead" in this classification will be credited with the cumulative seniority earned in that classification and the related Lead classification. In the event such layoff in the above classification results in a lesser number of Leads than the Company deems necessary and required, it shall have the right to appoint Leads from among remaining employees in the classification for a period not to exceed twenty-nine (29) days without regard to seniority.

(1) Ten (10) workdays' notice or pay therefore, at the Company's option, will be given employees to be reduced before such reduction in force is made, and a copy of such notice will be furnished to the employee and the designated Local Union representative. Where there is temporarily no work because of an Act of God, circumstances over which the Company has no control, or work stoppages and strikes by employees of companies which Signature performs work for, it shall not be considered a normal reduction in force and subject to this provision.

(2) The restoration of forces for all classifications will be by seniority, the most senior employees reduced or laid off to be returned first. Any employee reduced from a classification due to a reduction in force and refusing to accept the first job in the highest classification for which he is qualified, shall have his name removed from the seniority list for that classification. All laid off employees with seniority status shall be recalled for available positions before the hiring of new employees, provided that the recalled employee has the qualifications for the required position.

ARTICLE 6

UNION SHOP

A. As a condition of employment, all employees covered by this Agreement shall, within ninety (90) days after their date of hire or the effective date of this Agreement, whichever is later, become members of the Union and remain in good standing in the Union during the term of this Agreement.

B. The Company will, within three (3) working days after receipt of notice from the Union, discharge any employee who is not in good standing in the Union as required

by paragraph A above. The term "good standing" shall not include more than the obligation to pay all periodic dues and initiation or reinstatement fees uniformly required.

C. Upon receipt of a signed authorization of the employee involved, the Company shall deduct from the employee's paycheck the initiation or reinstatement fees and dues payable by him to the Union during the period of said authorization.

D. Deductions shall be made on account of initiation or reinstatement fees from the first paycheck of the employee after receipt of the authorization. Deductions shall be made on account of Union dues from the first paycheck of the employee in each month.

E. Deductions provided for in paragraph B shall be remitted to the Financial Secretary of the Union no later than the tenth (10th) day of the month following the deductions made in the previous month. The Company shall furnish the Financial Secretary of the Union monthly, with a record for those for whom deductions have been made and the amount of the deductions. In the event a deduction is not made on one (1) or more consecutive payroll deduction dates due to lack of earnings or insufficient earnings by the employee, then on the next regular payroll deduction date that employee has sufficient earnings, a double deduction shall be made and deductions each subsequent payroll period until such employee is in good standing.

F. The Union agrees that it will indemnify and save the Company harmless against any and all claims, demands, suits or any other form of liability that shall arise out of or by reason of action taken by the Company in complying with the foregoing provisions of this Article.

In consideration for this save harmless and/or indemnification clause, the Company agrees that the Union shall maintain the exclusive right to defend, settle, mitigate damages, litigate and/or take whatever action is necessary or it deems proper with respect to a person who sues the Company for claims for which the Company is entitled to indemnification by the Union, through attorneys of its own choosing and at its own discretion, but in any event, if the Company unilaterally determines that it desires attorneys to represent it in defense of such actions, it shall do so at its own cost and not at the cost of the Union. It is further agreed that the Company shall promptly notify the

Union of any such action when and if filed and the Union shall, at its own option, defend such actions and/or settle under the circumstances above described.

G. The parties agree that check-off authorization shall be in the following form:

**ASSIGNMENT AND AUTHORIZATION FOR CHECK-OFF OF
UNION INITIATION OR REINSTATEMENT FEES AND DUES**

TO: Signature Flight Support

I,

(Please print Name, First, Middle Initial, Last)

hereby

assigns to the International Association of Machinists and Aerospace Workers the amounts required to pay my initiation or reinstatement fees and my regular monthly Union dues, on account of membership in Lodge No. 1487, International Association of Machinists and Aerospace Workers, and I hereby authorize and direct SIGNATURE FLIGHT SUPPORT-O'HARE, INC. to deduct such amounts from my earned pay, including sick leave payments, beginning with the current month.

This authorization and assignment will be effective and irrevocable for a period of one (1) year from this date, and up to the termination date of the current collective bargaining agreement, whichever occurs sooner. It shall continue in full force and effect for yearly periods beyond the irrevocable period set forth above, and each subsequent yearly period shall be similarly irrevocable unless revoked by me within fifteen (15) days after any irrevocable period hereof. Such revocation shall be affected by written notice, sent by certified or registered mail, return receipt requested to the Company and the Union within such fifteen (15) day period.

Job Title:

Signature of Employee:

Home Address:

Date:

Forward one (1) copy to Financial Secretary, Lodge No. 1487.

ARTICLE 7

HOURS OF SERVICE

A. Eight (8) consecutive hours, exclusive of a lunch period, shall constitute a normal day's work. A lunch period is defined as thirty (30) minutes with pay.

B. Forty (40) hours of work consisting of five (5) eight (8) hour days of work, scheduled consecutively within a seven (7) calendar day period, shall constitute a normal workweek. Scheduled days off shall be consecutive within each employee's workweek. It shall be the Company policy to prepare and post ten (10) days (or such lesser period as is practicable) in advance of the effective date, a work schedule which, to the extent practicable and consistent with the safe and efficient operations of the business, provides for the following:

(1) Regular days of work and regular days off each workweek for individual employees, consideration being given to senior employees in the assignment of regular days off, and;

(2) Regular shift assignments for individual employees, consideration being given to senior employees in originally making such assignments. It must be recognized that in order to meet airline schedule demands, some employees may regularly be scheduled on more than one (1) shift during a regular workweek. The practice will not be to rotate shift assignments.

The Company will make every effort to hold to a minimum (and will expect employees to do the same) changes in individual shifts and daily schedules due to absenteeism, employee turnover, flight diversions, flight cancellations, charter flights, etc.

C. Employees working on any of the a three (3) eight (8) hour shifts basis will receive a thirty (30) minute lunch period on each shift during working hours, with pay.

D. (1) Any shift starting at or after 5:00 a.m. will be recognized as the first or day shift, and the one-half (1/2) hour lunch period will be regularly established during the fifth (5th) hour of the shift.

(2) Any shift starting after 12:00 p.m. will be known as the second shift, and the one-half (1/2) hour lunch period will be regularly established during the fifth (5th) hour, and any employee working the second shift will be compensated with thirty-four cents (\$.34) per hour in addition to his base rate.

(3) Any shift starting after 8:00 p.m. will be known as the third (3rd) shift, and the one-half (½) hour lunch period will be regularly established during the fifth (5th) hour, and any employee working the third (3rd) shift will be compensated with thirty-nine cents (\$.39) per hour in addition to his base rate.

(4) Any employee scheduled to work more than one (1) shift (exclusive of the third shift) shall be compensated with thirty-nine (\$.39) cents per hour in addition to his base rate for all hours worked.

(5) Any employee scheduled to work more than one (1) shift (inclusive of the third (3rd) shift), shall be compensated with forty-two (\$.42) cents per hour in addition to his base rate for all hours worked.

E. Except on his regularly scheduled days off, no regular employee will be called to work or be required to report for work for a work shift less than eight (8) hours or pay therefore, except (1) where recalled after completing a regular shift of eight (8) hours or more, or (2) to complete a regular shift, the first portion of which was paid in accordance with the overtime procedure. Employees regularly in the service of the Company will be considered as required to report for eight (8) hours work on their regularly scheduled workdays, unless notified by the Company before the close of regular scheduled shift or sixteen (16) hours before the start of their regular shift, whichever is shorter. In instances where there will temporarily be no work because of an Act of God, or circumstances over which the Company has no control, an employee not so notified will receive four (4) hours work or pay at his regular hourly rate. In instances where there will temporarily be no work because of a work stoppage or strike, employees will be paid only for hours actually worked. In all other instances where no such notice is given, an employee will receive eight (8) hours work or pay; however, any employee called to or required to report to work on his scheduled day off will receive a minimum of four (4) hours' work or pay at the applicable rate. In the event an employee is required to complete an annual hearing exam, airport badging requirements and/or fire training during working time, they will be compensated for the time taken to complete the task. If the employee is required to complete any of these tasks on their day off, they will be given a minimum of four (4)

hours work or pay at the applicable rate.

F. All employees will be granted a ten (10) minute rest period during the first half of their shift and a ten (10) minute rest period during the second half of their shift without loss of time for the purpose of relaxation, smoking, etc. and a five (5) minute wash-up period prior to quitting time.

G. Employees who, because of the requirements of the service, are requested to start their lunch period prior to the fifth (5th) hour of their shift or after the fifth (5th) hour of their shift, will be allowed a thirty (30) minute lunch period as close to the regular lunch period as possible. Every effort will be made to allow the employees their lunch period within the limits of the fifth (5th) hour.

ARTICLE 8

OVERTIME AND HOLIDAYS

A. Overtime rate of time and one-half, computed on an actual minute adjusted to the nearest tenth of an hour basis shall be paid for all work performed in excess of eight (8) hours in any one day, for all work performed either in advance of or after regularly scheduled hours and for the first eight (8) hours worked on one of two (2) regularly scheduled days off each workweek. In the event an employee works thirty (30) minutes or less after a scheduled shift of eight (8) hours, overtime he will be paid to the nearest tenth (10th) of an hour. If it is more than thirty (30) minutes, the employee will receive a minimum of one (1) hour of overtime payment. If an employee is requested to work and works more than thirty (30) minutes prior to their regular start time, he shall receive a minimum of one (1) hour of overtime pay.

B. Overtime rate of double (2X) time shall be paid for all hours in excess of the first eight (8) hours worked on one of the two (2) regularly scheduled days off in each workweek, for all time worked on the second regularly scheduled day off in a workweek if the first regularly scheduled day off has been worked, and for all time worked in excess of twelve (12) hours in any twenty-four (24) hour period. For overtime purposes, the twenty-four (24) hour period shall begin with the starting time of the employees' regularly assigned shift and shall continue for twenty-four (24) hours thereafter or until the

employee has been off duty at least eight (8) consecutive hours (whichever occurs later). When such off-duty hours result in loss of his regularly scheduled hours of work, the employee shall be reimbursed at his regular straight time rate of pay for such loss. Relief from duty under this paragraph shall not be considered as absorption of overtime under paragraph G of this Article.

C. Notwithstanding anything to the contrary in any other provision, an employee who works only seven (7) hours as a result of a time change from standard time to daylight savings time will be given the option of going home after seven (7) hours or working another hour at straight time pay. An employee whose time card reflects nine (9) hours work as the result of a time change from daylight savings time to standard time will be paid for nine (9) hours straight time pay.

D. Employees covered by this Agreement will observe the following scheduled holidays to include: **NEW YEAR'S DAY, NEW YEAR'S EVE, MEMORIAL DAY, INDEPENDENCE DAY, LABOR DAY, THANKSGIVING DAY, CHRISTMAS EVE, AND CHRISTMAS DAY** and will be eligible to take an additional four (4) personal days scheduled as outlined in Article 17-Vacations. Employees will be allowed to use a personal day provided the employee gives three (3) days' notice, provided the request is submitted using the Company's HRIS system, of his intent to use the personal day and there are no other scheduling conflicts or emergency situations. A personal day may be used by an employee, if such use of a personal day is approved by the Company. Should any of the foregoing scheduled holidays fall on a Sunday, the day observed by the State, Nation or Presidential proclamation shall be considered as the scheduled holiday. An employee who is required to work on any of the foregoing scheduled holidays as observed, shall receive two and one-half (2-1/2) times his regular straight time rate (including all premium pay) for all hours worked and shall receive no additional time off. Notwithstanding any other provision hereof, the Company may schedule or call in employees to work a shift of less than eight (8) hours on any of the foregoing scheduled holidays and in such cases the employees will receive as a minimum, four (4) hours work or pay at the applicable rate.

E. The Company will make every reasonable effort to avoid requiring

employees to work on a holiday, to the extent that such holiday observances do not interfere with the service which the Company believes is required. Employees not required to work on the above mentioned holidays will be compensated for the day at eight (8) hours at straight time rate provided:

- (1) The employee performs work within the ten (10) day period commencing five (5) days prior to and ending five (5) days after the day on which the holiday falls.
- (2) The employee who works his last scheduled workday preceding the holiday, and his first scheduled workday following the holiday, except that an employee off on an excused absence for reasons beyond the employee's control, shall be excused from complying with this requirement. Illness that does not require hospitalization is not an excused absence.

An employee scheduled and required to work on a holiday who does not report for work shall not receive any pay for that day.

F. The Company will develop and enforce local overtime procedures. When overtime is contemplated, the Company and the Union will cooperate to the fullest extent possible to ensure their effectiveness. The supervisor on duty will determine the amount of overtime required to work, and the number of employees required.

G. The right of the Company to require overtime work is recognized, but the Company agrees to the extent practicable, to give consideration to the desires of an employee not to work overtime. However if overtime is necessary it will be filled with the most junior qualified person. The Company will meet with the Union to discuss methods for providing the needed employees for mandatory overtime situations

H. When an employee covered by this Agreement has been relieved for the day and is recalled to work, he will be paid not less than three (3) hours at the overtime rate applicable for each call.

I. For continuous service before or after regular working hours, employees will not be required to go to work more than two (2) hours without being permitted a meal, and employees will be allowed a thirty (30) minute period in which to eat without loss of

time.

J. There shall be no pyramiding of the overtime rates provided for in this Agreement and no employee shall receive more than double time and one-half (2-1/2) the straight time rate for any hours worked.

K. It is the intent of the Company to provide as much notice of overtime availability as is practical.

ARTICLE 9

WAGES

A. The wage rates set forth in Schedule "A" attached hereto and made a part hereof shall prevail during the term hereof, as indicated.

B. No employee shall suffer any reduction in hourly rate of classification, including rates in excess of those specified in the Agreement, as a result of this Agreement and nothing in this Agreement shall be construed to prevent increases in individual rates of classifications over and above minimums specified.

C. Should the regular payday fall on a holiday, the employees will be paid on the preceding day.

D. Where there is a shortage equal to one or less of a day's pay, the employee will be reimbursed for such shortages in his/her next regular paycheck. Should there be a shortage in excess of one (1) day's pay, the employee will be reimbursed within the second business day, after notification, as long as the shortage is due to the miscalculation or omission by the Company. The employee will be responsible for his/her work time calculation.

E. Pay slips will be accessible electronically or by the company's approved mode of delivery and will include a statement of all hours, wages, adjustments and deductions for the pay period.

F. Employees will be paid bi-weekly. Employees whose regular day off is on a payday, shall be given their paychecks before the end of their shift on the day before payday, if such paychecks have been received.

G. Employees leaving the service of the Company will be paid for all time due

on the next regular schedule payday. The employees agree to sign a payroll deduction authorization form, authorizing the company to make deductions for company equipment not returned.

H. Any employee covered by this agreement who is required to travel by airplane for company business shall be covered with a death benefit of \$17,500.00, which shall be awarded to the beneficiary stated on the employee's insurance form.

I. Automatic pay increase will become effective on the pay period (before or after) closest to the date of such automatic pay increases.

J. The Company will not require employees to use their personal automobiles in the conduct of Company business.

K. The Company will not require employees to perform bargaining unit work during an FAA designated bomb scare.

L. The Company shall notify the Union, in writing, the name, old rate, new rate, and amount of increase of all employees that receive a rate of pay in excess of the maximum rate of their job within five (5) days after such rate becomes effective.

M. The Company agrees to inform the Local Committee Chairman promptly of all new hires and terminations, through use of present forms, including the rate of pay. New employees will be introduced by supervision to the Local Committee Chairman promptly. The Company will notify the Union, in writing, of all employees on extended sick or injury leave and of employee status change.

N. The Company is responsible for providing a designated area for storage of tool boxes as well as providing reasonable security. Employees are expected to store their toolboxes in the designated area. The Company will make available at no cost to mechanics and technicians, insurance coverage against loss by fire or theft by break and entry of tool box and contents owned by the employee while such is on Company's premises in the designated secured area, for use in connection with employee's work, and while in transit to or while being used in connection with a field service assignment. The maximum coverage provided under such policy shall be \$6,000 per tool box and contents with a \$100.00 deductible provision, subject to a maximum of three (3) tool boxes provided the employee has completed an annual inventory and has notified the

Company of any changes. Losses under the policy, excluding loss due to the negligence of the employee, will be settled by the insurance Company directly with the employee, with the employee bearing the \$100.00 deductible amount. Each employee must provide the Company with an inventory of tools on an annual basis and notify the Company of any addition to or deletions from the inventory.

ARTICLE 10

VACANCIES AND BIDDING

A. A vacancy shall be any job (permanent or temporary) which cannot be filled through an application of the seniority provision of this Agreement providing for the restoration of forces. A temporary vacancy will be defined as less than thirty (30) days in duration.

B. A temporary job shall be filled in accordance with seniority within the respective group insofar as practical. In the event temporary assignment of work is necessary within a classification to fill a temporary vacancy not involving a temporary promotion from a lower to a higher classification, the assignment will be made in the reverse order of seniority insofar as practical and after such assignment, the employee so assigned shall be returned to former job and status. When employees are temporarily transferred from their regular work to work of another classification, they shall receive their regular rate or the proper rate of the classification, whichever is higher, with a minimum of two (2) hours. It is recognized that this provision shall not be applied to create regular appointment of temporary leads or inspectors.

C. Vacancies of more than thirty (30) days duration shall be bulletined for a period of five (5) days, provided, however, that the Company shall have the right to temporarily fill any such vacancies during such five (5) day period. Each bulletin shall state the approximate duration of job, number of jobs to be filled, type and class of each job, the department, the basic rate of pay and/or premium rate for the job, and the date the successful bidder is to report. An employee bidding more than one vacancy shall list his order of preference. The selection of the successful bidder shall be by seniority plus ability to perform all the essential functions of the job. A successful bidder shall hold the job to

which assigned for a period of thirty (30) days as a trial period. In the event the job is not as described or he did not demonstrate his ability to hold the job, he may be returned to his former job and status. Notices indicating successful bidders must be posted within three (3) days after closing date of bid. An employee, who revokes a bid after having been awarded the job, shall not be eligible to bid on an opening in the same job for a period of six (6) months.

D. In the event a vacancy in the classification covered by this Agreement exists in any department and no qualified employee bids, the Company may hire a new employee into the classification or department or shall have the right to select to fill such position with any qualified employee willing to accept such transfer. In the event no qualified employee is willing to accept the transfer, the Company may assign the least senior qualified employee.

E. In the event an employee is not selected as a successful bidder for a permanent job as bulletined because the Company has determined that he is unable to perform the required work of the job in a satisfactory manner, such employee may request a review of his qualifications. Such reviews shall be made by a committee of four (4), two (2) selected by the Company and two (2) selected by the Union. This committee may establish rules governing their procedure consistent with the provisions of this Agreement. The employee will make his request known, in writing, not more than three (3) days after the successful bidders are announced. The committee will have (5) days in which to complete and issue its findings of their review, after receiving the employee's written request, and so inform the Company and the Union whether or not the employee is qualified for the job he is seeking. If he is found qualified, the Company will be obligated to place the employee on the job with seniority as of the date specified. If the committee finds the employee not qualified, the determination is final and binding. If the committee cannot reach a majority decision, a grievance may be filed omitting the verbal discussion steps of the grievance procedure.

F. All bids will be made in two (2) written copies, one (1) each to be furnished to the Company and one (1) to the Local Chairman.

ARTICLE 11

GRIEVANCE PROCEDURE

A. For the purpose of this Agreement, the term "Grievance" means any dispute between the Company and the Union, or between the Company and any employee, concerning the effect, interpretation, application, claim of breach or violation of this Agreement.

Representation

(1) Representation for presentation and adjustment of disputes or grievances that may arise under this Agreement shall be:

(a) The Union will be represented by properly designated stewards, one for each department or section thereof. In addition, the Union will be represented by a Local Union Committee of not more than three (3) members, one (1) of whom will be designated as Local Committee Chairman. Where there is more than one (1) location in a defined area, separate stewards may be designated.

(b) The Union will be further represented by an accredited representative of the International Union for dealing with the Vice-President of the Company, or his designee.

(c) The Company will be represented at Chicago-O'Hare International Airport by authorized officials who will be empowered to settle grievances or disputes.

(d) Accredited representatives of the Union will have access to the premises and the offices of the Company during working hours by appointment.

(e) It is agreed that the Company and Union will make every effort to keep to a minimum the actual time spent in disposing of disputes or grievances.

(f) When the stewards or committeemen are required to leave their work for the purpose of investigating, presenting and adjusting grievances, they will first notify their immediate supervisor or other responsible supervisor, before leaving their work and will again report to him upon their return. It is understood that grievances will not be processed in the presence of customers.

C. Individual grievances must be filed promptly after cause giving rise to the grievance is evident, and no individual grievance will be valid if not filed within ten (10) workdays of the date the employee knew, or could reasonably be expected to have

known, of the grievance. The procedure for presentation and adjustment of disputes, complaints or grievances that may arise between the Company and the Union with reference to interpretation or application of any provisions of this Agreement shall be:

Step 1: The grievance shall be taken up by the Shop Steward, or, in the case of a department or section thereof for which there is no steward, a committeeman, the aggrieved party and the foreman of the department involved. The foreman shall give his answer to the grievance to the Shop Steward and/or Committeeman within three (3) days following its discussion in this Step.

Step 2: If the grievance is not satisfactorily settled in Step 1, the grievance shall be reduced in writing on a form similar to Schedule "B", signed by the aggrieved employee(s), and may be referred by the Local Union Committee to the Department Manager or his designated representative. The appeal must be made in writing within five (5) workdays after the Step 1 decision and the actual appeal must be presented at a hearing within seven (7) workdays from the date of appeal to Step 2. A written decision will be rendered by the Company within four (4) workdays after adjournment of the hearing.

Step 3: If the grievance is not satisfactorily settled in the preceding steps, the Union's President-General Chairman, or his Chairman, or his designee, may refer the matter to the Company's Vice President or his designee. The notice of intent to appeal the matter to Step 3 must be made in writing within ten (10) workdays after the Step 2 decision. The Vice President or his designee will meet with the Union's President-General Chairman, or his designee, at the earliest possible time, but not later than ten (10) workdays after receipt by the Vice-President, and endeavor to reach a settlement of the issues involved in the matter appealed. If unable to resolve the issue, the Company shall issue a written decision setting forth its position on the issue(s). In no event shall such written decision be issued later than five (5) workdays from the date of the meeting.

Step 4: In the event the grievance is not satisfactorily settled in the preceding steps of the procedure, the Union shall notify the Company in writing within ten (10) days following the date of the Company's answer in Step 3, of its desire to process the

grievance to arbitration in accordance with the provisions of this Agreement.

Notwithstanding the provisions set forth in the preceding portion of this paragraph C, it is agreed that grievances involving a discharge or disciplinary suspension shall be presented, in writing, in Step 2 of the grievance procedure within ten (10) days following the occurrence of the event giving rise to the grievance.

Grievances which are not presented within the applicable time limit shall be considered withdrawn. In the event the Company fails to give an answer within the applicable time, the grievance will automatically progress to the next step of the grievance procedure. It is understood and agreed that any of the time limits set forth in the grievance procedure may be extended by written agreement between the Company and the Union.

D. Either party to this Agreement shall be permitted to call employee witnesses at each and every step of the grievance procedure. The Company, upon demand, will produce payroll and other records of the specific employee for the purpose of substantiating the contentions or claims of the parties, well in advance of the formal proceedings of the grievance procedure.

E. Necessary hearings and investigations shall, insofar as possible, be conducted during regular business hours and all stewards, local committeemen and witnesses necessary for a proper hearing or investigation, will be compensated at straight time rate for time spent attending such hearing or investigation. No employee shall suffer any loss of regularly scheduled time for attendance at any hearing or investigation.

F. Probationary employees shall not have recourse to the grievance procedure in the event of discharge or suspension within the probationary period. No employee who has completed his probationary period shall be discharged or placed on disciplinary suspension or disciplined without a fair hearing before a designated representative of the Company, other than the one bringing the complaint against the employee. Suspension from the service of the Company pending the hearing, which shall be prompt, shall not be deemed a violation of this rule. At a reasonable time prior to the hearing, such employee and his duly authorized representative will be apprised, in writing, of the precise charge and give a reasonable opportunity to secure the presence of necessary witnesses.

A written decision will be issued within five (5) workdays after the close of such hearing. If the decision is not satisfactory, then appeal may be made in accordance with Step 3 of the grievance procedure.

The Local Committee Chairman or his designee will be notified immediately of such discharge or disciplinary suspension. If no one has been designated for a shift on which such should occur, such notification will be made when the Chairman or designee is available.

G. If it is found that an employee has been unjustly suspended or dismissed from the service, such employee will be reinstated with his seniority rights unimpaired and his service record cleared.

H. The grievance procedure and arbitration provided for herein shall constitute the sole and exclusive method of determination, decision, adjustment or settlement between the parties of any and all grievances as herein described and the grievance procedure and arbitration provided herein shall constitute the sole and exclusive remedy to be utilized by the parties hereto for such determination, decision, adjustment or settlement of any and all grievances as herein defined.

I. It is agreed and understood that arbitration is a continuation and a part of the grievance procedure.

ARTICLE 12

ARBITRATION

A. In the event the Union or the Company submits a grievance to arbitration, in accordance with the arbitration provisions of Article XI, the Arbitration Board shall be selected according to, and shall be governed by, the following procedure.

The Board of Arbitration shall consist of three (3) members; one (1) appointed by the Union, one (1) appointed by the Company and (1) selected by the parties from a standing panel of three (3) impartial referees. The parties shall meet within fifteen (15) days after the Company's Step 3 decision, and each side (Union and Company) shall then strike one (1) name each; the remaining name shall be the third member and Chairman of the Arbitration Board. The dispute or grievance shall be presented to the Board of

Arbitration, and the decision of the majority of such members shall be final and binding upon the parties to this Agreement, and shall be complied with within five (5) working days after decision is rendered.

It is understood and agreed that the Board of Arbitration shall have jurisdiction and authority only to interpret, apply or determine compliance with the provisions of this Agreement. The Board shall have no power to add to, detract from or to alter in any way the provisions of this Agreement.

Notwithstanding any other provisions of this Article, and only in cases of grievances involving Article XIII, either party may invoke the arbitration procedure upon twenty-four (24) hours written notice. The parties shall waive the tripartite Board of Arbitration and meet within three (3) hours to select an impartial arbitrator from the list of permanent arbitrators. The arbitrator shall hold an arbitration hearing as expeditiously as possible, but in no event later than twenty-four (24) hours after receipt of notice. The arbitrator shall render a decision within three (3) hours of the close of the hearing. No continuance of the hearing may be allowed without consent of both parties. Failure of a party to appear shall not prevent the issuance of an award. The sole issue shall be whether the no strike, no lockout provisions have been violated. In the event the arbitrator finds that the activities of either employees, the Union or the Company, or any or all of them, are in violation of the no-strike/no-lockout provisions of this Agreement, or threaten violations thereof, he shall, as part of his decision, specifically order that all normal operations be resumed at once and that any offender cease and desist from any then current, continued or prospective violations of the no-strike/no-lockout provisions of this Agreement. The award shall be final and binding upon the parties to this Agreement and shall be complied with at once.

B. Each party shall bear its own expenses in connection with the arbitration proceedings and shall equally share the fee and expenses of the third member of the Arbitration Board and such other expenses as may be incurred by mutual agreement between the parties.

ARTICLE 13

STRIKE AND LOCKOUT

A. During the life of this Agreement, there shall be no strike, slowdown, sitdown, stay-in, boycott, sympathy strike, picketing, work stoppage or any other type of interference of any kind, coercive or otherwise, with the Employer's business by the Union, any of its officers or representatives, or any individual employee; and further, the Union shall do everything in its power to prevent its members, officers, representatives and employees, either individually or collectively, from participating in any unauthorized strike, including, but not limited to, publicly disavowing such action and ordering all such officers, representatives, employees or members who participate in such unauthorized activity, to cease and desist from same immediately and to return to work, along with such other steps as may be necessary under the circumstances to bring about compliance with its order. In cases of unauthorized activity described herein, the Employer may impose disciplinary measure or discharge the employees directly or indirectly involved. In consideration of the foregoing, the Employer agrees not to lock-out or cause to be locked out any employees covered under the provision of this Agreement.

ARTICLE 14

GENERAL AND MISCELLANEOUS

A. Should there be any change during the life of this Agreement in license requirements, all employees affected shall be given the length of time required by the governmental body demanding the license to obtain such license without change in status or pay. Any qualified employee, upon request, shall be furnished with a certificate of eligibility by the Company for presentation to the proper government agency for procuring FAA or FCC license.

B. Any employee leaving the service of the Company will, upon request to the Company, be furnished with a letter setting forth the individual's qualifications (date of hire, classification, length of service, and rate of pay).

C. If new equipment is put into service by the Company, affected employees shall be given every opportunity to become familiar with the new equipment without

change of classification or rate.

D. Except in the servicing of flights, no work by a GSE Maintenance employee shall be performed out of doors during inclement weather when shelter is reasonably available.

E. All orders or notices to an employee under this Agreement involving a change in assignment, promotion, demotion, furlough and leave of absence, schedule changes, discharge or disciplinary action, shall be given in writing, a copy of which shall be given to the Local Committee Chairman.

F. Non-bargaining unit employees, including supervisory employees, not covered by this Agreement, shall not perform bargaining unit work which will result in a covered employee losing regular or overtime pay, except when training or instructing covered employees, or in case of an emergency. It is agreed that the protection of Company and customer property against the elements may be considered an emergency.

G. Locked bulletin boards will be provided by the Company at locations mutually agreed upon, marked "International Association of Machinists and Aerospace Workers," for posting of notices.

H. New employees shall be introduced to the Shop Steward on the first day of work.

I. Each employee covered by this Agreement will be furnished with a copy of this Agreement.

J. In the event of a death in his immediate family (parents, sister, brother, spouse, child, mother-in-law, father-in-law and grandparents) a covered employee will be allowed up to four (4) days absence from work without loss of straight time pay. In the event of a death of a brother-in-law or sister-in-law the employee will be allowed one (1) day absence from work without loss of straight time pay for the purpose of attending the funeral. Satisfactory proof of eligibility for time off will be furnished upon request by the Company. Additional necessary time off without pay may be granted by request of the employee. Such permission will not be unreasonably withheld, but in no event shall a request for this purpose exceed an additional five (5) working days. Reasonable advance notice of such absences must be given and satisfactory confirmation provided when

requested by the Employer.

K. In the event a covered employee is called for and serves as a juror, he will be paid the difference between his straight time earnings at the time he was called and the amount he receives for such service for each day he is absent from work as a result of his call, up to a maximum of five (5) days (40 hours), in any calendar week. Payment by the Company shall be conditioned upon the employee providing a certified court document setting forth the dates of service as a juror.

L. Except in situations involving harassment, employees who do not receive a disciplinary warning for twelve (12) months from the date of their last disciplinary offense, shall not have prior discipline considered should they commit any other disciplinary offense.

M. The Company will provide parking for the employees at no cost to the employee during the term of this Agreement.

N. Employee members of the Union negotiating committee, up to a maximum of two (2), shall be reimbursed for straight time hours of working opportunity lost as a result of attending contract negotiating sessions with the Company.

O. Each employee shall be responsible to maintain his assigned vehicle and report any damage to such vehicle upon starting his normal shift.

P. Each employee shall be responsible for keeping the Company advised of his current address and telephone number. The Company will rely upon the most recent address and telephone number on file as correct.

ARTICLE 15

SICK LEAVE

A. Employees will be credited with one-half (1/2) day of sick leave for each month worked during their first six (6) months of employment and one (1) full day for each month worked during their second six (6) months of employment. After the completion of one (1) year of work, an employee will have a total of nine (9) full days of sick leave credit, and will continue to accrue one (1) day of sick leave credit for each month worked, up to a maximum of one hundred thirty (130) days. For this purpose, time on

vacation shall be considered as time worked.

B. After one (1) year of employment, non-occupational sick leave with pay in case of actual sickness will be granted on the basis specified below, up to a number of days to the credit of the employee at the time.

1. In cases where the employee's absence from work is due to an injury or hospitalization, sick leave pay will commence on the first (1st) day of such absence.
2. In cases where the employee's absence from work is due to sickness which does not result in hospitalization, sick leave pay will not commence until after the second (2nd) day of such absence.
3. In cases where an employee has accumulated sixty (60) days sick leave, where the employee's absence from work is due to sickness, or industrial illness or injury, such sick leave pay will commence on the first (1st) day of such absence.

Once an employee accrues one hundred thirty (130) days of sick leave which he shall be able to use as heretofore, he shall no longer accrue any sick leave but shall earn an attendance bonus under the below plan herewith adopted in lieu of sick days.

Such employee shall have the opportunity to earn an attendance bonus of three (3) days pay (each quarter - 13 week period) based on his individual work attendance record. To qualify, each employee must report for work and complete his normally scheduled work shift every day during each calendar quarter. No excuses for absence shall be accepted other than absence due to:

1. Jury duty.
2. Bereavement leave.
3. Hospitalization for more than twenty-four (24) hours.
4. Union business.

The Union agrees that the Employer has the right to investigate any of the above conditions. Any false claims shall be considered just cause for discharge.

More than two (2) latenesses in any quarter shall disqualify an employee from the attendance bonus herein for that quarter. An excused absence by the Employer

shall not affect this eligibility. The attendance bonus is for the sole purpose of rewarding and encouraging employees to meet their work schedule and is not to be construed as condoning unexcused or excessive absences.

Employees hired prior to January 15, 1999 must accrue one hundred (100) sick days prior to becoming eligible to participate in the attendance bonus program, however, once the employee has reached one hundred thirty (130) days, the one hundred thirty (130) day minimum will apply.

4. When such sick leave is granted, the number of days paid will be charged against the number of days credited to an employee, and thereafter one (1) day for each month of continuous service shall again be credited to the employee until the total credit again reaches one hundred and thirty (130) days.

C. Employees will be required to request payment for non-occupational sick leave via the Company's HRIS system no later than the end of the pay period in which the absence occurred. Such sick leave with pay will be granted only in cases of actual non-occupational illness or injury. The Company may require a doctor's certificate before paying any request for sick leave.

D. All credit for non-occupational sick leave will be canceled if employment ceases for any purpose, and no payment for accumulated sick leave credit will be made at any time. No credit will be given for non-occupational sick leave purposes while an employee is on leave of absence.

E. When it is necessary for an employee to be absent from work because of occupational injury he will be covered by the State laws of Illinois in regard to being compensated for those days off due to such occupational injury.

F. An employee who suffers an injury arising out of and in the course of his employment shall not lose pay for his regularly scheduled hours on the day of such injury by reason of taking time off to receive medical attention or being ordered not to return to work by the doctor in attendance.

G. An employee who has twenty (20) years of service with the Company and retires or resigns will receive payment for fifty (50%) percent of his accumulated sick leave.

H. All employees calling off from work will do so one (1) hour in advance of

their start time, if reasonably possible. The Company shall not grant any pay to employees who reports off less than one (1) hour in advance of their start time. Documentation on extenuating circumstances may be considered.

ARTICLE 16

INSURANCE BENEFITS

A. During the term of this agreement the Company will provide group insurance benefits for full-time and part time eligible employees and dependents, per the corporate insurance plan. Eligible employees covered by the Company standard health insurance plan must enroll into the plan within 30 days of employment. Employees that do not enroll within the 30 days will not be eligible for health benefits until the next open enrollment period or life changing event. Employees shall be required to pay a portion of the premium of the plan in which they enrolled per the contribution rates set on a corporate-wide basis. The Company reserves the right to change the plan and in doing so agrees to notify the Union.

B. Life insurance shall be the Company standard plan, with AD&D, subject to insurance policy age reduction provisions when an employee reaches age 65.

C. The Company will offer the Company standard Vision and Dental Programs with contributions at the corporate monthly rate.

D. Educational Assistance Package

The Company shall make available the appropriate applicable Company educational reimbursement package in accordance with the respective Company's Educational Assistance Policy. This program may be modified or discontinued by the Company at any time and shall not be subject to the Grievance procedure.

E. Short Term Disability

Once all sick time has been exhausted, an employee may become eligible under the short-term disability program to cover absence due to non-occupational illness and injury. The weekly benefit will be \$410.00. Payments may not exceed 26 weeks of combined sick and short-term disability pay or exceed overall length of employment. The plan will follow all Company eligibility guidelines. Employees must be active and

full time to be eligible for this benefit. This benefit will cease upon separation with the Company.

F. The company standard Long Term Disability plan shall be offered to employees.

G. Administration and available benefits for all plans will be determined by the effective date of the plan of each year during the term of this Agreement. Employee contributions for medical/dental/vision coverage may be increased to the new Company employee contribution rates.

H. Notwithstanding any provision in the Agreement to the contrary, the employer may offer health plan coverage to any employee it determines is a full-time employee, as defined by Code Section 4980H and applicable regulations. The employer will make this determination using any period of time and any other measurement parameters that otherwise may be allowed by Code Section 4980H and the regulations issued thereunder. The Agreement shall be interpreted in a manner that permits the employer to avoid the imposition of any penalties or taxes under Code Section 4980H and 4980I and to comply with the reporting requirements under ACA. The parties agree to renegotiate and further amend the CBA as necessary to accomplish this intent, to otherwise ensure compliance with the ACA and to reflect changes or clarifications provided in guidance issued with respect to the ACA.

ARTICLE 17

VACATIONS

A. Employees will be eligible for annual paid vacation in accordance with the chart below.

Years of Service	Yearly Benefit
0-5	10 days
6-9	15 days
10	20 days
23	25 days

B. Holidays recognized by this Agreement at the beginning or end of a vacation period will not be considered as part of the vacation. Holidays falling within a vacation period will be taken by extending the vacation period one (1) day for each such holiday.

C. An employee may take his vacation during the twelve (12) month period following the end of the anniversary year in which his vacation is earned, subject to department vacation schedule and the demands of the operation.

In the event the Company shall permit any employee to take vacation prior to the completion of the anniversary date on which he would be eligible for such vacation, and in the event that such employee is terminated prior to such anniversary date, the employee shall reimburse the Company for vacation pay received for months not worked since his last anniversary date.

The calendar year (January 1 through December 31) will be used in computing vacation eligibility.

In any calendar month, fifteen (15) days or more of service with the Company shall be considered a full month and less than fifteen (15) days shall not.

D. Compensation for the vacation period shall be computed at the employee's base rate (including shift differential and longevity pay) in effect at the time the vacation is taken.

E. Leave of absence of thirty (30) days or less, sickness or injury on the job, shall not be considered as interruption of continuous service.

F. A regular full time employee who has acquired one (1) full year or more of continuous service and who is thereafter separated from the Company's employ for any reason, shall be entitled, upon such separation, to receive payment for all vacation credit fully earned but not taken. Should an employee be re-employed after receiving vacation pay in accordance with the foregoing when separated from the Company, he will become eligible for his next vacation after he has accrued another year of continuous service from the date of his re-employment.

1 A regular full time employee who has acquired one (1) full year or more of
2 continuous service and who is thereafter laid off, shall be entitled at the time of such

1 Committee member, the employee's Supervisor or the General Manager. In cases where
2 the situation is severe and/or imminent, the General Manager must be notified
3 immediately. Prompt investigative action will be taken.

4 C. Proper and modern safety devices shall be provided for all employees
5 working on hazardous or unsanitary work; such devices shall be supplied by the Company.
6 When available, the employee will be expected to use them.

7 D. The Company will furnish, at no cost to the employees, rain suits, parka, and
8 spring jackets, including liners. The laundering of the above to be furnished and paid for
9 by the Company. Employees shall be entitled to a safety shoe allowance of \$100.00 (limit
10 one (1) pair per twelve-month period) payable on presentation of a receipt for black safety
11 shoes, which must be worn.

12 E. The Company will furnish rubber boots and rubber gloves where required
13 by the work involved, and will also furnish sound suppressors as required by the work
14 involved.

15 F. Whenever the Company shall require a standard overall or work uniform, it
16 will be furnished and maintained by the Company.

17 G. No employee will be discharged or suspended for refusing to work on a job
18 that is not reasonably safe and sanitary, or which might endanger his health.

19 H. A Safety Committee composed of two (2) employees and two (2) Company
20 representatives will meet regularly once each month for the purpose of reviewing the
21 Safety Program and to consider recommendations for improving the Safety Program,
22 which it may submit to the General Manager. Monthly meetings are to be held unless it
23 is mutually agreed to cancel them.

24 By mutual agreement, the committee may be called together to investigate
25 specific safety conditions. Employee representatives will not suffer a loss of regular
26 straight time hourly earnings by reason of attendance at Safety Committee meetings.

27 The Safety Committee shall encourage the observations and enforcement
28 of safety rules and the furtherance of the safety program.

29 The Union representative assigned to service the Agreement, as well as the
30 General Manager of the Company, may participate in the Safety Committee meetings and

1 inspections.

2 The Safety Committee shall make an inspection at least once a month of all
3 equipment and facilities to observe safety and sanitary conditions.

4 The Company will designate one (1) of the Company members of the Safety
5 Committee as Safety Supervisor. His responsibility will include investigating questions
6 regarding safety brought to his attention by Union members of the Safety Committee and
7 to advise such Union members of his findings and action taken.

8 Safety rules will be established by the Company and reviewed with the
9 Safety Committee prior to posting or distributing to employees.

10 I. The Company and the Union agree to follow the Company's Drug and
11 Alcohol policy in accordance with Federal and State law. Testing will be conducted
12 according to the procedures outlined in the Drug and Alcohol policy which includes but
13 is not limited to the use of oral swabs for all testing. Clinical visits may be required as
14 needed in cases where oral swabs aren't available, the result of the oral swab is positive
15 for the presence of drugs in violation of the Company's policy or when enhanced methods
16 are needed to confirm inconclusive oral test results. All non-negative results obtained via
17 oral swabs will be verified via urinalysis or breath alcohol testing prior to any employment
18 action. However, an employee who refuses to submit to an oral swab will be deemed to
19 have violated the Company's policy and will be subject to discipline as set forth therein.

20

21

ARTICLE 19

22

RIGHTS OF MANAGEMENT

23 A. The management of the shop and direction of the working force, including
24 the right to hire, promote, suspend or discharge for just cause, to assign jobs, to transfer
25 employees within the shop, to increase and to decrease the working force, to determine
26 craft and products to be handled, produced or manufactured, to create new departments
27 and close existing departments, to establish schedules of production and the methods,
28 processes and means of production or handling, and to promulgate reasonable safety
29 rules is vested exclusively in the Company, provided this will not be used for the purposes
30 of discrimination against any employee or to avoid any of the provisions of this

1 Agreement.

2
3 **ARTICLE 20**

4 **LEAVES OF ABSENCE**

5 A. Subject to compliance with any state or federal law, where a justifiable
6 reason exists and where the requirements of the service will permit, any employee covered
7 by this Agreement will, upon proper application to the Company, be granted a leave of
8 absence in writing for a period of not in excess of ninety (90) days, and the local
9 designated representative of the Union will be notified of all such leaves granted. Such
10 leave or leaves may be extended for additional periods not to exceed ninety (90) days
11 upon appropriate application in writing to the Company and union and approval in
12 writing. An employee granted a leave of absence shall retain and continue to accrue
13 seniority during the first ninety (90) days, except where leave has been granted because
14 of health, injury or special assignment by the Company. Special assignment leaves in the
15 interest of the Company may be extended without approval by the Union.

16 B. Employees accepting full time employment with the Union as
17 representatives of the employees covered by this Agreement shall be granted a leave of
18 absence for the term of which an employee may be elected. An employee on leave of
19 absence for this purpose shall retain and continue to accrue seniority.

20 C. Employees covered under this Agreement shall be granted time off without
21 pay to attend to Union business, Union conferences and international conventions or
22 other legitimate Union function, but to include no more than two (2) employees. Such
23 request shall be made in writing, by the accredited full time IAM representative assigned
24 to service the Agreement, or from the Recording Secretary of the Local Lodge.

25 D. The re-employment and seniority status of any covered employee who,
26 while in the active service of the Company, enters the Armed Services of the United States,
27 shall be governed by the provisions of the Uniformed Services Employment and Re-
28 employment Rights Act of 1994, as amended, or other applicable legislative enactment.

29 E. The Company and the Union agree to follow the Company's Family and
30 Medical Leave Act policy in accordance with Federal and State law. Whenever possible,

1 an employee must notify the Company at least 30 days prior to the leave, so the Company
2 can arrange for necessary approvals. Requests for leaves should be made in writing to
3 the immediate supervisor/manager or HR Representative stating the reason for the leave,
4 the starting date and the estimated date of return.

5
6 **ARTICLE 21**

7 **ALTERATION OF AGREEMENT**

8 A. No agreement, alteration, understanding, variation, waiver or modification
9 of any of the terms or covenants contained herein shall be made by any employee or
10 group of employees with the Company, and in no case shall it be binding upon the parties
11 hereto unless such Agreement is made and executed in writing between the parties hereto
12 and same has been ratified by the Union.

13 B. The waiver of any breach or condition of this Agreement by either party
14 shall not constitute a precedent in the future enforcement of all the terms and conditions
15 herein.

16
17 **ARTICLE 22**

18 **SAVINGS CLAUSE**

19 A. In the event any federal or state legislation, governmental regulations or
20 court decisions cause invalidation of any Article or Section of this Agreement, all other
21 Articles and Sections not so invalidated shall remain in full force and effect for the term
22 thereof.

23
24 **ARTICLE 23**

25 **PENSION PLAN**

26 A. The Pension Plan covering the employees covered by this Agreement shall
27 provide the following benefit levels for all employees who meet the eligibility
28 requirements of the Plan:

- 29 (1) For all service from date of hire through November 30, 1987 - ten
30 dollars (\$10.00) per month per year of service.

- 1 (2) For all service from December 1, 1982 through November 30, 1984 -
2 twelve dollars (\$12.00) per month per year of service.
- 3 (3) For all service after December 1, 1984 through November 20, 1987 -
4 fourteen dollars (\$14.00) per month per year of service.
- 5 (4) For all service after December 1, 1987 through November 30, 1988 -
6 fifteen dollars (\$15.00) per month per year of service.
- 7 (5) For all service after December 1, 1988 through November 30, 1990-
8 sixteen dollars (\$16.00) per month per year of service.
- 9 (6) For all service after December 1, 1990 through November 30, 1991-
10 eighteen dollars (\$18.00) per month per year of service.
- 11 (7) For all service after December 1, 1991 through November 30, 1993-
12 twenty dollars (\$20.00) per month per year of service.
- 13 (8) For all service after December 1, 1993 – through June 30, 1996
14 twenty-four dollars (\$24.00) per month per year of service.

15 B. Effective July 1, 1996, the Company will provide the standard employer
16 401(k) Plan and freeze the current pension plan as of the date of the implementation of
17 the 401(k). The terms of the actual Company 401(k) Plan govern.

18

19

ARTICLE 24

20

MACHINISTS NON-PARTISAN POLITICAL LEAGUE

21

22 The Company hereby agrees to honor contribution deduction authorization from
23 its employees who are Union members, in the following form:

24 I, _____, Social Security No. _____ hereby
25 authorize and direct SIGNATURE FLIGHT SUPPORT-A DELAWARE CORPORATION to
26 deduct monthly from my wages the sum of \$_____, and forward this amount monthly
27 to the Treasurer of the Machinists Non-Partisan Political League at 1300 Connecticut
28 Avenue, N.W., Washington, D.C., 20036. I hereby authorize that the above amount be
29 deducted each month from my second paycheck for the month.

30 I have executed this wage deduction authorization voluntarily, without any
31 coercion, duress or intimidation, and none of the monies deducted are a part of my dues

1 or membership fees to the Local Union. This authorization and the making of payments
2 to the MNPL are not conditions of membership in the Union or employment with the
3 Company, and I understand that the money will be used by MNPL to make contributions
4 and expenditures in connection with federal elections.

5 DATE: _____

_____ **Employee Signature**

7 **ARTICLE 26**

8 **DURATION**

9 This Agreement shall become effective January 15, 2019, and shall remain in effect
10 through January 14, 2023, and thereafter until either party serves a sixty (60) day written
11 notice specifying a desire to modify or terminate this Agreement.

12 Within fifteen (15) days of the receipt of such notice to modify or terminate, the
13 Union and Company shall commence negotiations, unless it is mutually agreed to extend
14 the number of such days beyond fifteen (15).

15 If at the end of the sixty (60) day period, an agreement has not been reached, this
16 Agreement shall continue in effect unless a notice to terminate was served at the
17 beginning of the sixty (60) day period. If the original notice was to modify, this Agreement
18 may be terminated upon five (5) days' notice on or after the fifty-fifth (55th day). During
19 the five day period, negotiations shall continue at the request of either party.

20 The parties shall exchange contract proposals on all items to be negotiated no later
21 than the first negotiating meeting.

22 **IN WITNESS WHEREOF**, the parties hereto have hereunto set their hands and
23 seals on the _____ day of ____.

24
25
26
27

28 **FOR INTERNATIONAL ASSOCIATION OF MACHINISTS**
29 **AND AEROSPACE WORKERS, AFL-CIO**

30
31 **BY:**

32 **John M. Coveny Jr.** _____

33
34 **Steve Landree** _____

topped out employees on the contract anniversary after they have reached the 24 month rate.

B. Those employees who have reached the top of the wage scale shall receive a general wage increase of

2.5% on 1/15/19	2.5% on 1/15/20	2.5% on 1/15/21	2.5% on 1/15/22
-----------------	-----------------	-----------------	-----------------

C. Only those employees hired prior to 1/15/03 will be eligible for a monthly cleaning allowance of \$15.00 for full time and \$13.00 for part time.

Paragraph B

GSE Mechanics hired after 12/1/90 must have proper tools to meet the requirements of the classification.

SCHEDULE "B"
GRIEVANCE FORM

See new Form attached

SCHEDULE "C"

SIGNATURE FLIGHT SUPPORT-O'HARE, INC.
COMPANY RULES

The policy of SIGNATURE FLIGHT SUPPORT - O'HARE, INC. is to have as few fixed rules as possible regarding the personal conduct of employees, since it endeavors to employ only persons of good character and judgment whose normal behavior will promote efficiency and mutually satisfactory working relations.

To take care of exceptional situations, however, the management has found it desirable to list certain acts which, among others, are to be considered proper cause for disciplinary action or discharge, unless this involves a situation which conflicts with the current union agreement - in which case, the union agreement shall prevail.

An initial violation of rules in Group I will result in a verbal reprimand, a second violation will result in a written reprimand, and a third violation will result in suspension, and a fourth violation will result in discharge.

An initial violation of rules in Group II will result in a suspension, and a second violation will result in discharge.

Any violations of rules in Group III will result in immediate discharge, except in cases where unusual circumstances exist.

GROUP I

1. Repeated tardiness.
2. Carelessness or negligence resulting in excessive scrap, damage, waste, loss or inferior work.
3. Loafing or failure to perform work in accordance with Company standards.
4. Being on Company property without authority.
5. Disregard of good housekeeping practice, or contributing to unsanitary conditions.
6. All solicitations of any type, and the distribution of literature are prohibited during working time. The distribution of literature by employees is prohibited at all times in work areas.
7. Defacing or tampering with bulletin boards, posting or removal of notices without authority.
8. Minor violations of established safety rules.
9. Lining up or congregating around time clocks before lunch or quitting time.
10. Failure to wear required Personal Protective Equipment (PPE) and be in proper uniform during the normal performance of the job.

GROUP II

1. Interfering with other employees in the discharge of their duties.
2. Leaving the job or visiting other departments during working hours without the permission of a supervisor.
3. Unauthorized tampering with or operating equipment to which employee is not assigned.
4. Horseplay or practical jokes on other employees of a serious nature, or in vicinity of customer aircraft or in view of traveling public.
5. Disregard of Company operating procedures.

6. Driving equipment at excessive speeds.
7. Absent for one day without notifying foreman or supervisor or absent without cause.
8. Smoking in prohibited areas

GROUP III

1. Theft or unlawful taking of Company property or the property of other employees or customers, or punching another employee's time card.
2. Bringing intoxicants, narcotics, or controlled substances without a prescription onto Company property; or the sale of any such substances on Company property
3. Reporting for work or working under the influence of alcohol, narcotics or controlled substances.
4. Willful damage of machinery, equipment or material or defacing of Company property or that of other employees or customers.
5. Gross carelessness resulting in damage to customer's aircraft.
6. Possession of deadly weapons on Company property.
7. Sabotage.
8. Misrepresentation of material facts in obtaining employment.
9. Fighting or deliberately injuring another employee.
10. Intentional falsification of records relating to work performed and time cards.
11. Advocating or being a member of, or affiliated with any organization which advocates the overthrow of the U.S. Government.
12. Engaging in any activity in violation of Article XIII of the Union agreement or refusing to cross a picket line in violation of this Agreement.
13. Intimidating, coercing, threatening, harassing or retaliatory behavior of other employees.
14. Insubordination -- refusal to perform or carry out orders.

15. Consuming intoxicating liquor on Company property, or use of narcotics or controlled substances without prescription.
16. Refusal to submit to a physical examination by a physician of the Company's designation at any time during periods when an employee is on sick leave.
17. Conviction of any crime of a serious nature.
18. Gambling on Company property.
19. Signing another employee's name on a job bid.
20. Solicitation of tips or gratuities from customers.
21. Gross carelessness or recklessness or flagrant violations of safety rules.
22. Failure to report an accident in which an employee is involved.
23. Failure to have and maintain a valid driver's license.
24. Failure to obtain and/or maintain an Airport Security Badge in accordance with local Airport regulations.
25. Sleeping during scheduled working hours.

ARTICLE 25

DURATION

This Agreement shall become effective January 15, 2019, and shall remain in effect through January 14, 2023, and thereafter until either party serves a sixty (60) day written notice specifying a desire to modify or terminate this Agreement.

Within fifteen (15) days of the receipt of such notice to modify or terminate, the Union and Company shall commence negotiations, unless it is mutually agreed to extend the number of such days beyond fifteen (15).

If at the end of the sixty (60) day period, an agreement has not been reached, this Agreement shall continue in effect unless a notice to terminate was served at the beginning of the sixty (60) day period. If the original notice was to modify, this Agreement may be terminated upon five (5) days' notice on or after the fifty-fifth (55th day). During the five day period, negotiations shall continue at the request of either party.

The parties shall exchange contract proposals on all items to be negotiated no later than the first negotiating meeting.

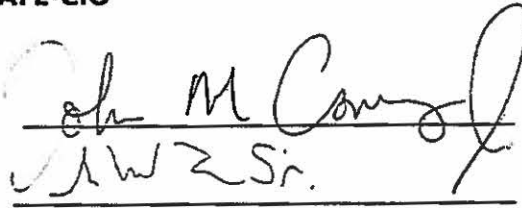
IN WITNESS WHEREOF, the parties hereto have hereunto set their hands and seals on the _____ day of ____.

**FOR INTERNATIONAL ASSOCIATION OF MACHINISTS
AND AEROSPACE WORKERS, AFL-CIO**

BY:

John M. Coveny Jr.

Steve Landree



J M Coveny Jr.


FOR SIGNATURE FLIGHT SUPPORT-A DELAWARE CORPORATION

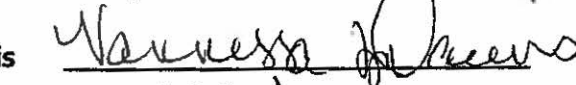
BY:


Mark Costa

Vannessa Davis

Michael Vazquez







Employee Information Guide - Union Employees

EMPLOYEE ACKNOWLEDGMENT-I understand that the Employee Information Guide describes important information about Signature Flight Support and that I should consult local Management regarding any questions not answered in this guide. I further understand that due to differing state and local laws, and airport regulations, some policies outlined in this guide may not be applied as written. I will check with local Management or Human Resources to determine which policies in this guide are different for my respective location. I also understand where this guide conflicts with the collective bargaining agreement, the agreement will prevail over the Employee Information Guide.I acknowledge receipt of the Signature Flight Support Employee Information Guide and agree that it is my responsibility to read, understand and comply with the policies established by the company and any revisions made to it, including the Drug and Alcohol Policy section contained in this guide.

Because provisions of the Employee Information Guide are subject to change, I further understand that revision to the Employee Information Guide may supersede or eliminate one or more existing policies.

Employee's Name (Please Print)

Employee's Signature

Date: _____