



IAM Air Transport District 142

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Date: September 20, 2024
File: WN – 2024

2024 – 117

IAM DISTRICT 142 WEBINAR FOR SOUTHWEST AIRLINES CUSTOMER CARE
MEMBERS (CS&S) AND SHOP STEWARDS

Dear Sisters and Brothers:

District 142 will hold a webinar specifically for Customer Care Members and Shop Stewards (formerly known as CS&S) with all the General Chairs from Southwest Airlines and officers. Everyone is welcome to participate and ask questions about the union, their job and contract, and any other concern.

Shop Stewards, please be sure to send the link out to all Members you have contact information for. Grievance information will not be part of the discussion since Grievances contain confidential and personal information of our Members.

The meeting will begin at 20:00/8:00 p.m. Eastern Time on Monday, September 23, 2024.

To access the meeting, scan this QR code or click the link below:



<https://events.teams.microsoft.com/event/491565b4-f8ed-4701-8f9f-ba633aa74145@9189800d-1c1d-4a79-86f0-b73707ee9ba4>

We look forward to meeting and talking with all participants. This will be the first in a series of webinars with Customer Care and SOS. The plan is for these meetings to be monthly, with alternating times so that all will have an opportunity to participate.

Sincerely and fraternally,

John M. Coveny, Jr.
President/Directing General Chair
IAM District 142

Oralia "Lollie" Beecher	April Butler	Kenny Champagne	Lorraine Fraser	Carrie Lessley
General Chair	General Chair	General Chair	General Chair	General Chair
IAM District 142	IAM District 142	IAM District 142	IAM District 142	IAM District 142

JMC/et al/td

cc: R. Johnsen, General Vice-President, Air Transport Territory
E. Fraser, Chief of Staff, Air Transport Territory
T. Regan, Airline Coordinator, Air Transport Territory
J. Carlson, Air Transport Coordinator
DL 142 Executive Board

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