



**IAM Air Transport District 142**

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**Date: January 21, 2025**  
**File: WN – 2025**

2025 – 12

**IAM DISTRICT 142/SOUTHWEST AIRLINES CUSTOMER CARE AND SHOP STEWARDS WEBINAR – JANUARY 27, 2025**

Dear Sisters and Brothers:

District 142 leadership is hosting a webinar for our Southwest Airlines Customer Care Team Members and Shop Stewards on Monday, January 27, 2025, from 7:00 p.m. – 9:00 p.m. Eastern Time. District 142 General Chairs for Southwest will be online to answer your questions and concerns. All Customer Care members and Shop Stewards are encouraged to participate.

Shop Stewards, post this bulletin wherever applicable, and send the link to those members for whom you have contact information. Please note: specific grievances/discharge, Step 2s, and arbitrations will not be part of the discussion since grievances contain confidential and personal information about our members.

To join the meeting on the 27<sup>th</sup>, scan this QR code or click the link below. Please note: We are using the Microsoft Teams platform for this webinar. Registration is required when logging in.



<https://events.teams.microsoft.com/event/826fcfdb-6bfb-43a7-b5bd-35dd06c74049@9189800d-1c1d-4a79-86f0-b73707ee9ba4>

We look forward to meeting and talking with our members. We plan for this to be an ongoing series of webinars for our Customer Care members. Please continue to watch for future dates and times as they are announced.

Sincerely and fraternally,

John M. Coveny, Jr.  
President/Directing General Chair

Oralia Beecher  
General Chair

April Butler  
General Chair

Kenny Champagne  
General Chair

Lorraine Fraser  
General Chair

Carrie Lessley  
General Chair

JMC/et al/td

cc: R. Johnsen, General Vice-President, Air Transport Territory  
E. Fraser, Chief of Staff, Air Transport Territory  
T. Regan, Airline Coordinator, Air Transport Territory  
J. Carlson, Air Transport Coordinator  
DL 142 Executive Board

**POST ON ALL IAM BULLETIN BOARDS**